

**CUSTOMER
ONBOARDING**

ORDER CREATION

ORDER MANAGEMENT

ORDER COMPLETION

**CUSTOMER
PORTAL**

Automate
Inbound Email
Management

Monitor Queues
& Response
Process

Automate PO
Entry

Streamline
Pricing Request
Process

Create A
Flexible Pen
Order
Dashboard

Create An Escalation
And Tactical Problem-
Solving Process

Implement An Automated
"Shipment Ready"
Notifications And Reminder
Process

Create And Implement
Customer Experience
Survey Process